

canair

Made for Quebec

THERM LUX
CLIMATISATION ET CHAUFFAGE

4C28

R-454B



DUCTLESS HEAT PUMP SYSTEMS

4C28 WALL-MOUNTED SYSTEM SERIES | SINGLE AND MULTI-ZONE



VERSATILE
POWERFUL
WARRANTY

Exclusive distributor

DESCAIR

Proud family and Quebec
owned company since 1971





WHY canair 4C28?

VERSATILE

Includes a wide selection of single and multi-zone heat pumps to meet all your needs.

POWERFUL

The **Canair 4C28** series is one of the most powerful in terms of capacity and air flow.

WARRANTY

A parts and compressor warranty for a high-quality product and service offered by the dealer for up to 10 years with the possibility to upgrade it with a limited warranty 10-year labor.

TECHNOLOGY

INVERTER TECHNOLOGY

Inverter technology allows for intensity control by changing the frequency of the compressor's power supply for optimum efficiency and comfort.

BENEFITS

- Reduces energy consumption to lower your energy costs
- Provides comfort at all times thanks to precise temperature and capacity control adapted to match the level of room activity
- Quickly heats and cools the room
- Operates silently thanks to its technology and design



SINGLE ZONE HEAT PUMPS



UP TO
27.4
SEER2

UP TO
13.5
HSPF2

HEATING
UP TO
-30°C

ne
ep

COLD
CLIMATE V6.1
ENERGY STAR

A2L
R-454B

FEATURES



HEATING AND COOLING UP TO -30°C

A heat pump designed to give you optimum efficiency and performance in heating and cooling.



TURBO MODE

To reach the desired temperature quickly. This mode is available for both cooling and heating.



SELF-CLEANING FEATURE

To clean and dry the indoor and outdoor coil for the prevention of mould and mildew.



SILENT MODE

For a quiet and comfortable atmosphere in any mode of operation.



"FOLLOW ME" FEATURE

For maintaining the temperature wherever the remote control is located.



DRAFT STOPPER FEATURE

For a nice warm sensation when starting the unit in heating mode.



AUTOMATIC RESTART

As soon as service is restored following a power failure, while maintaining the previously selected settings.



OUTDOOR HEAT CABLES

Installed at the base of the outdoor unit, but also around the compressor to prevent ice build-up and ensure a smooth start-up.



A2L REFRIGERANT LEAKAGE DETECT

Indoor unit will show error code ·ec· and stops automatically when refrigerant leakage is detected.



INTEGRATED MULTIFUNCTION BOARD

Interlock function prevents unnecessary energy consumption for heating.



COPPER COIL TU1

A high-quality product favored for its mechanical properties and high corrosion resistance.



WI-FI CONTROL (OPTIONAL)

Easily turn off or turn on the AC via smart device

			MULTI-ZONE	SINGLE ZONE AND MULTI-ZONE				
MODEL #			CANAIR 4C28 06HP	CANAIR 4C28 09HP	CANAIR 4C28 12HP	CANAIR 4C28 18HP	CANAIR 4C28 24HP	CANAIR 4C28 33HP
Indoor Unit			4C28SEH06H21	4C28SEH09H21	4C28SEH12H21	4C28SEH18H21	4C28SEH24H21	4C28SEH33H21
Outdoor Unit			—	4C28SCH09H21	4C28SCH12H21	4C28SCH18H21	4C28SCH24H21	4C28SCH33H21
AHRI Reference #			—	215449717	215449718	215449719	215449720	215449723
CERTIFICATION								
			—					
			—					
EFFICIENCY								
Capacity	Cooling	BTU/hr	6,000 (2,300 ~ 12,600)	9,000 (3,800 ~ 13,500)	12,000 (3,800 ~ 14,600)	18,000 (8,800 ~ 19,400)	24,000 (12,600 ~ 27,900)	33,000 (15,000 ~ 37,000)
	Heating	BTU/hr	7,000 (3,000 ~ 11,000)	12,000 (3,800 ~ 16,000)	12,000 (3,800 ~ 16,000)	18,000 (11,200 ~ 19,500)	29,000 (11,800 ~ 29,700)	36,000 (19,700 ~ 37,800)
SEER		BTU/W	—	27.4	25.4	21.4	21.0	19.5
EER2		BTU/W	—	15.4	13.4	12.5	13.0	12.0
HSPF2 IV		BTU/W	—	12.5	10.5	11.0	13.5	10.5
HSPF2 V		BTU/W	—	9.5	8.0	8.5	9.8	8.6
Outdoor Operating Conditions	Cooling	°C	—	-30 ~ 50	-30 ~ 50	-30 ~ 50	-30 ~ 50	-30 ~ 50
		°F	—	-22 ~ 122	-22 ~ 122	-22 ~ 122	-22 ~ 122	-22 ~ 122
	Heating	°C	—	-30 ~ 24	-30 ~ 24	-30 ~ 24	-30 ~ 24	-30 ~ 24
		°F	—	-22 ~ 75	-22 ~ 75	-22 ~ 75	-22 ~ 75	-22 ~ 75
Heating at -15°C (5°F)	Rated Capacity	BTU/W	—	11,500	11,500	18,000	24,200	35,000
	COP	W/W	—	1.80	1.80	1.92	2.34	1.98
INDOOR UNIT								
ELECTRICAL DATA								
Power Supply		V/Ph/Hz	208-230/1/60	208-230/1/60	208-230/1/60	208-230/1/60	208-230/1/60	208-230/1/60
Indoor Min. Circuit Ampacity		A	3.0	3.0	3.0	3.0	3.0	3.0
FEATURES								
Indoor Airflow	Turbo / Hi / Mi / Lo / Si	CFM	382.6 / 323.7 / 229.6 / 176.6 / 147.2	441.4 / 323.7 / 229.6 / 176.6 / 147.2	441.4 / 323.7 / 229.6 / 176.6 / 147.2	635.7 / 500.3 / 359.0 / 294.3 / n/a	812.3 / 618.0 / 412.0 / 317.8 / n/a	865.2 / 735.8 / 600.4 / 423.8 / n/a
Indoor Noise Level	Turbo / Hi / Mi / Lo / Si	dB(A)	44.0 / 36.5 / 32.5 / 22.0 / 19.5	n/a / 38 / 33 / 20.5 / 19.5	47 / 36.5 / 32.5 / 22 / 19.5	49.5 / 45.0 / 38.0 / 31.5 / 19.5	54.5 / 43.5 / 38.5 / 27 / 16	57.0 / 53.0 / 46.5 / 35.5 / 29.5
DIMENSIONS AND WEIGHT								
Dimensions	W x D x H	in	33.40 x 9.18 x 11.76	33.40 x 9.18 x 11.76	33.40 x 9.18 x 11.76	40.06 x 9.72 x 12.60	46.85 x 11.20 x 14.59	46.85 x 11.20 x 14.59
Net Weight		lbs	22.93	23.37	22.93	27.34	43.65	43.21
OUTDOOR UNIT								
ELECTRICAL DATA								
Outdoor Min. Circuit Ampacity		A	—	15.0	15.0	19.0	24.9	34.0
Outdoor Max. Fuse		A	—	15	15	20	25	35
FEATURES								
Outdoor Airflow		CFM	—	1,470.6	1,470.6	1,764.7	2,235.3	2,235.3
Outdoor Noise Level	Hi	dB(A)	—	56.0	56.0	59.0	61.5	63.5
Refrigerant			R-454b	R-454b	R-454b	R-454b	R-454b	R-454b
Refrigerant charge		oz	—	35.27	35.27	55.38	63.49	87.13
Outdoor Additional Refrigerant		oz/ft	—	0.16	0.16	0.16	0.32	0.32
Preloaded		ft	—	24.6	24.6	24.6	24.6	24.6
Refrigerant Piping	Liquid & Gas	in	1/4 & 3/8	1/4 & 3/8	1/4 & 3/8	1/4 & 1/2	3/8 & 5/8	3/8 & 3/4
	Max. Piping Length	ft	—	82.00	82.00	98.40	164.00	164.00
	Max. Height Diff.	ft	—	49.20	49.20	65.60	82.00	82.00
Connection Wiring			AWG 14-4	AWG 14-4	AWG 14-4	AWG 14-4	AWG 14-4	AWG 14-4
DIMENSIONS AND WEIGHT								
Dimensions	W x D x H	in	—	31.69 x 12.99 x 21.81	31.69 x 12.99 x 21.81	35.04 x 13.46 x 26.50	37.24 x 16.14 x 31.89	37.24 x 16.14 x 31.89
Net Weight		lbs	—	72.75	72.75	99.87	130.29	156.97

MULTI-ZONE HEAT PUMPS



FEATURES



BUILT-IN SHUTOFF VALVE

When the indoor unit's A2L refrigerant detection sensor detects a refrigerant leak, the outdoor unit's built-in shutoff valve closes to prevent refrigerant from escaping into the indoor unit.



MULTI-ZONE

Connect up to six indoor units, for comfort throughout the home.

With all the features of a single zone system:



**HEATING AND COOLING
UP TO -30°C**



TURBO MODE



SELF-CLEANING FEATURE



SILENT MODE



"FOLLOW ME" FEATURE



DRAFT STOPPER FEATURE



AUTOMATIC RESTART



OUTDOOR HEAT CABLES



A2L REFRIGERANT LEAKAGE DETECT



INTEGRATED MULTIFUNCTION BOARD



COPPER COIL TU1

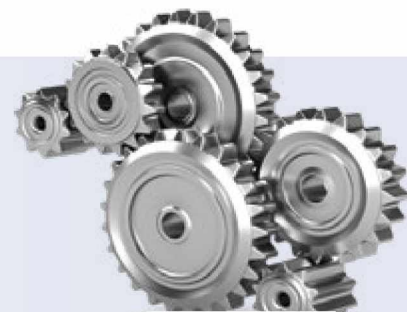


WI-FI CONTROL (OPTIONAL)

MODEL #			CANAIR 4C28 18MULTI 2HP	CANAIR 4C28 28MULTI 3HP	CANAIR 4C28 36MULTI 4HP	CANAIR 4C28 48MULTI 5HP
Outdoor Unit			4C28MC318H21	4C28MC428H21	4C28MC536H21	4C28MC648H21
AHRI Reference #			215449724	215449727	215449730	215449733
CERTIFICATION						
			●	●	●	●
			●	●	●	●
EFFICIENCY						
Capacity	Cooling	BTU/hr	19,000 (5,400 ~ 28,000)	27,000 (7,200 ~ 37,000)	36,000 (9,000 ~ 43,000)	47,000 (12,000 ~ 57,000)
	Heating	BTU/hr	20,000 (5,700 ~ 27,000)	27,000 (8,400 ~ 36,000)	36,000 (10,000 ~ 44,000)	49,000 (13,000 ~ 57,000)
SEER		BTU/W	25.0	23.0	23.0	23.0
EER2		BTU/W	15.0	12.5	13.0	12.0
HSPF2 IV		BTU/W	10.4	10.5	10.7	11.0
HSPF2 V		BTU/W	8.5	8.5	8.5	9.0
Outdoor Operating Conditions	Cooling	°C	-30 ~ 50	-30 ~ 50	-30 ~ 50	-30 ~ 50
		°F	-22 ~ 122	-22 ~ 122	-22 ~ 122	-22 ~ 122
	Heating	°C	-30 ~ 24	-30 ~ 24	-30 ~ 24	-30 ~ 24
		°F	-22 ~ 75	-22 ~ 75	-22 ~ 75	-22 ~ 75
Heating at -15°C (5°F)	Rated Capacity	BTU/W	19,000	27,000	36,000	47,000
	COP	W/W	2.0	2.0	2.0	2.0
OUTDOOR UNIT						
ELECTRICAL DATA						
Outdoor Min. Circuit Ampacity		A	17.5	30.0	37.0	37.0
Outdoor Max. Fuse		A	20	35	40	40
FEATURES						
Outdoor Airflow		CFM	2,130.7	2,148.4	3,037.2	4,502.8
Outdoor Noise Level	Hi	dB(A)	61.5	61.0	65.0	65.0
Refrigerant			R-454b	R-454b	R-454b	R-454b
Refrigerant charge		oz	78.31	120.63	134.04	151.68
Outdoor Additional Refrigerant		oz/ft	0.16	0.16	0.16	0.16
Preloaded		ft	74	98	123	148
Refrigerant Piping	Liquid & Gas	in	3 x 1/4 & 3 x 3/8	4 x 1/4 & (3 x 3/8) + (1 x 1/2)	5 x 1/4 & (3 x 3/8) + (2 x 1/2)	6 x 1/4 & (4 x 3/8) + (2 x 1/2)
	Max. Piping Length	ft	98.4	114.8	114.8	114.8
	Max. Height Diff.	ft	49.2	49.2	49.2	49.2
Connection Wiring			AWG 14-4	AWG 14-4	AWG 14-4	AWG 14-4
DIMENSIONS AND WEIGHT						
Dimensions	W x D x H	in	37.24 x 16.14 x 31.89	37.24 x 16.14 x 31.89	38.58 x 16.34 x 38.39	37.48 x 16.34 x 52.48
Net Weight		lb	137.35	168.43	211.86	246.47

WARRANTIES

As part of our commitment to ensure quality of service, we suggest you propose a 10-year basic warranty on parts and compressor on the products, with the possibility of a limited 10-year warranty on labor.



BASIC WARRANTY

5 YEARS Compressor
1 YEAR Parts

ADDITIONAL WARRANTY

5 YEARS Compressor
5 YEARS Parts

ADDITIONAL WARRANTY

10 YEARS Compressor
10 YEARS Parts

ADDITIONAL WARRANTY

10 YEARS Labor

COMBINATION CHART

	OUTDOOR UNIT MODEL	INDOOR UNIT AVAILABLE	COMBINATIONS OF OUTDOOR UNITS					
			1 unit	2 units	3 units	4 units	5 units	6 units
1 to 3 zones	4C28MC318H21	6K 9K 12K 18K 24K	18	6+6	6+6+6			
			24	6+9	6+6+9			
				6+12	6+6+12			
				6+18	6+6+18			
				6+24	6+6+24			
				9+9	6+9+9			
				9+12	6+9+12			
				9+18	6+9+18			
				9+24	6+12+12			
				12+12	6+12+18			
				12+18	9+9+9			
				12+24	9+9+12			
				18+18	9+9+18			
					9+12+12			
1 to 4 zones	4C28MC428H21	6K 9K 12K 18K 24K			12+12+12			
			24	6+18	6+6+6	6+6+6+6		
				6+24	6+6+9	6+6+6+9		
				9+9	6+6+12	6+6+6+12		
				9+12	6+6+18	6+6+6+18		
				9+18	6+6+24	6+6+6+24		
				9+24	6+9+9	6+6+9+9		
				12+12	6+9+12	6+6+9+12		
				12+18	6+9+18	6+6+9+18		
				12+24	6+9+24	6+6+9+24		
				18+18	6+12+12	6+6+12+12		
					6+12+18	6+6+12+18		
					6+12+24	6+6+12+24		
					6+18+18	6+6+18+18		
					6+18+24	6+9+9+9		
					9+9+9	6+9+9+12		
					9+9+12	6+9+9+18		
					9+9+18	6+9+9+24		
					9+9+24	6+9+12+12		
					9+12+12	6+9+12+18		
					9+12+18	6+12+12+12		
					9+12+24	6+12+12+18		
					9+18+18	9+9+9+9		
					12+12+12	9+9+9+12		
					12+12+18	9+9+9+18		
					12+12+24	9+9+12+12		
					12+18+18	9+9+12+18		
						9+12+12+12		
						12+12+12+12		
1 to 5 zones	4C28MC536H21	6K 9K 12K 18K 24K 33K	33	6+24	6+6+12	6+6+6+6	6+6+6+6+6	
				6+33	6+6+18	6+6+6+9	6+6+6+6+9	
				9+18	6+6+24	6+6+6+12	6+6+6+6+12	
				9+24	6+6+33	6+6+6+18	6+6+6+6+18	
				9+33	6+9+9	6+6+6+24	6+6+6+6+9	
				12+12	6+9+12	6+6+9+9	6+6+6+9+12	
				12+18	6+9+18	6+6+9+12	6+6+6+9+18	
				12+24	6+9+24	6+6+9+18	6+6+6+12+12	
				12+33	6+12+12	6+6+9+24	6+6+6+12+18	
				18+18	6+12+18	6+6+12+12	6+6+9+9+9	
				18+24	6+12+24	6+6+12+18	6+6+9+9+12	
				24+24	6+18+18	6+6+12+24	6+6+9+9+18	
					6+18+24	6+6+18+18	6+6+9+12+12	
					9+9+9	6+6+18+24	6+6+12+12+12	
					9+9+12	6+9+9+9	6+9+9+9+9	
					9+9+18	6+9+9+12	6+9+9+9+12	
					9+9+24	6+9+9+18	6+9+9+12+12	
					9+12+12	6+9+9+24	9+9+9+9+9	
					9+12+18	6+9+12+12	9+9+9+9+12	
					9+12+24	6+9+12+18		

COMBINATION CHART

	OUTDOOR UNIT MODEL	INDOOR UNIT AVAILABLE	COMBINATIONS OF OUTDOOR UNITS					
			1 unit	2 units	3 units	4 units	5 units	6 units
1 to 5 zones (suite)	4C28MC536H21	6K 9K 12K 18K 24K 33K			9+18+18	6+9+12+24		
					9+18+24	6+9+18+18		
					12+12+12	6+9+18+24		
					12+12+18	6+12+12+12		
					12+12+24	6+12+12+18		
					12+18+18	6+12+12+24		
					12+18+24	6+12+18+18		
					18+18+18	6+12+18+24		
						6+18+18+18		
						9+9+9+9		
						9+9+9+12		
						9+9+9+18		
						9+9+9+24		
						9+9+12+12		
						9+9+12+18		
						9+9+12+24		
						9+9+18+18		
						9+9+18+24		
						9+12+12+12		
						9+12+12+18		
						9+12+12+24		
						9+12+18+18		
						9+18+18+18		
						12+12+12+12		
						12+12+12+18		
						12+12+12+24		
						12+12+18+18		
1 to 6 zones	4C28MC648H21	6K 9K 12K 18K 24K 33K	33	6+24	6+6+18	6+6+6+6	6+6+6+6+6	6+6+6+6+6+6
				6+33	6+6+24	6+6+6+9	6+6+6+6+9	6+6+6+6+6+9
				9+18	6+6+33	6+6+6+12	6+6+6+6+12	6+6+6+6+6+12
				9+24	6+9+9	6+6+6+18	6+6+6+6+18	6+6+6+6+6+18
				9+33	6+9+12	6+6+6+24	6+6+6+6+24	6+6+6+6+6+24
				12+12	6+9+18	6+6+9+9	6+6+6+9+9	6+6+6+6+9+9
				12+18	6+9+24	6+6+9+12	6+6+6+9+12	6+6+6+6+9+12
				12+24	6+9+33	6+6+9+18	6+6+6+9+18	6+6+6+6+9+18
				12+33	6+12+12	6+6+9+24	6+6+6+9+24	6+6+6+6+9+24
				18+18	6+12+18	6+6+12+12	6+6+6+12+12	6+6+6+6+12+12
				18+24	6+12+24	6+6+12+18	6+6+6+12+18	6+6+6+6+12+18
				18+33	6+12+33	6+6+12+24	6+6+6+12+24	6+6+6+6+12+24
				24+24	6+18+18	6+6+18+18	6+6+6+18+18	6+6+6+6+18+18
				24+33	6+18+24	6+6+18+24	6+6+6+18+24	6+6+6+6+18+24
					6+18+33	6+9+9+9	6+6+9+9+9	6+6+6+9+9+9
					9+9+9	6+9+9+12	6+6+9+9+12	6+6+6+9+9+12
					9+9+12	6+9+9+18	6+6+9+9+18	6+6+6+9+9+18
					9+9+18	6+9+9+24	6+6+9+9+24	6+6+6+9+9+24
					9+9+24	6+9+12+12	6+6+9+12+12	6+6+6+9+12+12
					9+9+33	6+9+12+18	6+6+9+12+18	6+6+6+9+12+18
					9+12+12	6+9+12+24	6+6+9+12+24	6+6+6+9+12+24
					9+12+18	6+9+18+18	6+6+9+18+18	6+6+6+9+18+18
					9+12+24	6+9+18+24	6+6+9+18+24	6+6+6+9+18+24
					9+12+33	6+12+12+12	6+6+12+12+12	6+6+6+12+12+12
					9+18+18	6+12+12+18	6+6+12+12+18	6+6+6+12+12+18
					9+18+24	6+12+12+24	6+6+12+12+24	6+6+6+12+12+24
					9+18+33	6+12+18+18	6+6+12+18+18	6+6+6+12+18+18
					12+12+12	6+12+18+24	6+6+12+18+24	6+6+6+12+18+24
					12+12+18	6+18+18+18	6+6+18+18+18	6+6+6+18+18+18
					12+12+24	6+18+18+24	6+6+18+18+24	6+6+6+18+18+24
					12+12+33	9+9+9+9	6+9+9+9+9	6+6+9+9+9+9
					12+18+18	9+9+9+12	6+9+9+9+12	6+6+9+9+9+12
					12+18+24	9+9+9+18	6+9+9+9+18	6+6+12+12+12+12
					12+18+33	9+9+9+24	6+9+9+9+24	6+6+12+12+12+18
					18+18+18	9+9+12+12	6+9+9+12+12	6+6+12+12+12+24
						9+9+12+18	6+9+9+12+18	6+9+9+9+9+9

COMBINATION CHART

	OUTDOOR UNIT MODEL	INDOOR UNIT AVAILABLE	COMBINATIONS OF OUTDOOR UNITS					
			1 unit	2 units	3 units	4 units	5 units	6 units
1 to 6 zones (suite)	4C28MC648H21	6K 9K 12K 18K 24K 33K				9+9+12+24	6+9+9+12+24	6+9+9+9+9+12
						9+9+18+18	6+9+9+18+18	6+9+9+9+9+18
						9+9+18+24	6+9+9+18+24	6+9+9+9+9+24
						9+12+12+12	6+9+12+12+12	6+9+9+9+12+12
						9+12+12+18	6+9+12+12+18	6+9+9+9+12+18
						9+12+12+24	6+9+12+12+24	6+9+9+9+12+24
						9+12+18+18	6+9+12+18+18	6+9+9+12+12+12
						9+12+18+24	6+9+12+18+24	6+9+9+12+12+18
						9+18+18+18	6+9+18+18+18	6+9+9+12+12+24
						12+12+12+12	6+12+12+12+12	6+9+12+12+12+12
						12+12+12+18	6+12+12+12+18	6+9+12+12+12+18
						12+12+12+24	6+12+12+12+24	6+12+12+12+12+12
						12+12+18+18	6+12+12+18+18	6+12+12+12+12+18
						12+12+18+24	6+12+18+18+18	9+9+9+9+9+9
						12+18+18+18	9+9+9+9+9	9+9+9+9+9+12
							9+9+9+9+12	9+9+9+9+9+18
							9+9+9+9+18	9+9+9+9+9+24
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NOTE

This combination table is taken from the service manual. For further information, please refer to the manual.

If the total capacity of the indoor units exceeds the rated capacity of the outdoor unit, the performance of each indoor unit will be affected. This is more evident in heating mode.

Heat pumps **made for Quebec's climate**, with **quality products** and a warranty **tailored to your needs**.



RIDE THE CANAIR WAVE

Our Quebec summers are getting sweatier as the years go by and it's getting increasingly difficult to relax and sleep easy at night when humidex levels trigger extreme weather notifications on our smartphones. It's time to up your indoor cooling game! Whether you're set up with a mini-split or a central air unit, a **Canair** system is designed to help you stay dry as a bone during those hot summer months. In cooling mode, a **Canair** heat pump can even find the heat inside your home, absorb it, and release it outdoors.

It doesn't even need cold air to operate.

DO THE GREEN WAVE

A **Canair** cooling system runs on electricity and produces much less harmful greenhouse gas emissions compared to conventional natural gas systems.

A better choice for the planet.



WAVES OF SAVINGS WITH CANAIR

Whether it's for a new build or a retrofit, a **Canair** system is an ideal solution to keep your home cool at optimal operational levels in the summer. In fact, if you're looking to replace an existing traditional air conditioning system, consider the very low incremental cost to make the switch.

Reduce your energy bills while keeping your household cool.



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