HEAT PUMP AND AIR CONDITIONER DUCTLESS UNITS

SINGLE AND MULTI-ZONE

UP TO 22.5 SEASONAL ENERGY-EFFICIENCY RATING WITH INVERTER TECHNOLOGY

AMBIENT OPERATING TEMPERATURE -25° C TO 50° C









Enjoy whole-home comfort with a Goodman® brand ductless heat pump or air conditioner.

Outdoor Heat Pump

Did you know that you could heat and cool your whole house with a ductless (also called mini-split) heat pump? Ductless solutions are versatile and minimal in design, creating opportunities for personalized heating and cooling solutions.

19 SERIES Models

The 19 Series is available as an air conditioner or heat pump model. Affordable and convenient, Goodman ductless systems offer quiet operation that will help enhance every day comfort.

21 SERIES, Single and Multi-Zone Models

The 21 Series models are designed to help provide an energy-efficient and affordable solution to help ensure year-round indoor comfort. Technologically advanced "Inverter" technology offers superior comfort while saving energy. The heat pump will even help keep you comfortable when the outside temperature is as low as - 25° C. The 21 Series also provide the ability to heat or cool up to four spaces independently with one outdoor unit.



Goodman® is one of the biggest names in home cooling, heating and energy-efficient home comfort.

So, no matter where you live or whether your home is small or large, Goodman probably has a solution to help keep your home comfortable.

Energy-Efficient

Goodman branded units are built with the variable-speed Inverter technology to gradually regulate indoor temperatures that may help to provide efficient and even temperature control all year long. They are an energy efficient and flexible solution to help regain control of your indoor comfort and help address a variety of heating and cooling challenges. With duct work not required, the conditioned air is delivered to you directly.

		19 Series	21 Series
	Cold Catalyst Filter – Absorbs harmful particles like formaldehyde and ammonia	•	•
TURBO	Turbo Mode – Helps to increase the heat pump's capacity to achieve desired temperature quickly	•	•
ZZZZ	Quiet Mode – Non-intrusive operation of the indoor unit by removing sounds and display	•	•
	Follow Me – Improved accuracy may be obtained by making your heat pump's remote act as the sensor. (Available on HP models only)	•	
***	Low temperature capacity – Unit has the ability to work in outdoor cold temperatures down to -25C (Available on HP models only)		•
	Aluminum heat exchanger with hydrophilic coating – The unit's heat exchanger will not allow mold or bacteria to form by helping to remove water drops.	•	•
	Anti-Cold – Preheat mode preheats indoor air for increased comfort	•	•
EC	Refrigerant Leakage Detection – Indoor unit has the ability to notify homeowner if there is a leak in the system.	•	•
	Louver Memory – Remembers your previous louver position, so you get the same louver angle consistently	•	•
(G)	Auto-Restart – Equipped with auto-restart after a power loss	•	•
	1W Standby – This intelligent on-off technology enables the ductless units to automatically enter energy-saving mode when on standby, cutting energy consumption from the normal 5W to 1W.	•	•



21 SERIES | MULTI-ZONE HEAT PUMP



ENERGY-EFFICIENCY RATING UP TO 22.5 SEER AMBIENT OPERATING TEMPERATURE -25° C to 50° C

OUTDOOR UNIT			MST183E21MCAA¹	MST273E21MCAA ¹	MST363E21MCAA ²		
INDOOR UNIT			See indoor models in single-zone section (wall mount, duct, cassette)				
	NUMBER OF ZONES		2	3	4		
	Capacity	Btu/h	17,000	27,000	36,000		
Cooling	COP	Btu/w	12.5	12.0	10.9		
	SEER		21.3	22.0	22.5		
	Capacity	Btu/h	18,000	28,000	36,000		
	COP	W/W	3.7	3.7	3.1		
Heating @ 8° C	HSPF4	Btu/w	10.0	9.8	10.3		
	HSPF5		8.6	8.0	9.0		
Heating @ -15° C	Maximum Capacity	Btu/w	14,200	20,900	28,800		
	Minimum Circuit Ampacity	А	18	25	30		
EL	Max Fuse		25	35	45		
Electricity	Power Supply	V-Hz-Ph	208-230V~60Hz, 1Ph				
	Wiring	14AWG*4 Stranded, Unshielded					
Outdoor Speed (High /	Outdoor Speed (High / Med / Low)		850 / 450 / 150	1,000 / 400 / 150	1,000 / 400 / 150		
Outdoor Air Flow (High / Med / Low)		CFM	1,390	2,130	2,130		
Outdoor Sound Level (High / Med / Low)		dB(A)	62.4	63.4	62.3		
Outdoor Unit Dimensions (W x D x H)		in	33.27 x 14.29 x 27.64	37.24 x 16.14 x 31.89	37.24 x 16.14 x 31.89		
	Туре	OZ	R410A / 70.5	R410A / 98.8	R410A / 105.8		
Refrigerant	Precharge	ft	49.2	73.8	98.4		
	Additional Charge Per Feet	OZ	0.161	0.161	0.161		
	Liquid Side / Gas Side	in	(2x1/4) / (2x3/8)	(3x1/4) / (3x3/8)	(4x1/4) / (3x3/8)+(1x1/2))		
	Max Pipe Length For All Rooms	ft	131	197	262		
Piping	Max Pipe Length Per Unit		82	98	115		
	Max Level Difference Between Indoor & Outdoor Unit		49				
	Max Level Difference Between Indoor Units		33				
Outdoor Ambient Operation Temperature		°C	-25 ~ 50 Cooling / -25 ~ 30 Heating				
Design Pressure		PSIG	550 / 340				

¹ This product meets ENERGY STAR® requirements when appropriate combination of indoor and outdoor units is used. Ask your contractor for details or visit www.energystar.gov.

² The MST363E21MCA isn't ENERGY STAR® Certified

		RECOMMENDED MULTI-ZONE C	UMBINATIONS			
	OUTDOOR UN	ITS	INDOOR UNITS (1000 btu/h)			
MODEL NUMBER	CAPACITY	STANDARD COMBINATIONS	2 ZONES	3 ZONES	4 ZONES	
		Wall mount and ducted 9 + 9	9 + 9	-		
MST183E21MCAA	18,000 BTU/H		9 + 12		_	
			12 + 12			
			9 + 9	9 + 9 + 9		
		Wall mount and ducted 9 + 9 + 9	9 + 12	9 + 9 + 12		
MST273E21MCAA	AA 27,000 BTU/H		9 + 18	9 + 9 + 18		
MS12/3EZTMCAA			12 + 12	9 + 12 + 12	_	
			12 + 18	12 + 12 + 12		
			18 + 18			
		Wall mount and ducted 9 + 9 + 9	9 + 9	9 + 9 + 9	9 + 9 + 9 + 9	
			9 + 12	9 + 9 + 12	9 + 9 + 9 + 12	
			9 + 18	9 + 9 + 18	9 + 9 + 9 + 18	
			9 + 24	9 + 12 + 12	9 + 9 + 12 + 12	
MST363E21MCAA	36,000 BTU		12 + 12	9 + 12 + 18	9 + 9 + 12 + 18	
	33,633 2.3		12 + 18	9 + 18 + 18	9 + 12 + 12 + 12	
			12 + 24	12 + 12 + 12	12 + 12 + 12 + 12	
			18 + 18	12 + 12 + 18		
				12 + 12 + 24		
				12 + 18 + 18		



ONCE YOU CHOOSE THE GOODMAN® BRAND, YOU'LL PROBABLY BE A FAN FOR LIFE.



Millions across North America are big fans already.

Once you choose a Goodman brand,
you'll probably be a big fan, too!

See why others are saying, "Thank Goodness for Goodman"."

For complete information on the Goodman brand, be certain to contact: your local distribution branches.

Ductless heat pumps exclusively available at the following three Goodman Distribution branches:



Goodman Distribution Branch 965 Rue Bergar Laval, QC, H7L 4Z6 T: 450-681-2220 Goodman Distribution Branch 2640 Boul. Jacques Cartier est Longueuil, Quebec, J4N 1P8 T: 450-674-3883 Goodman Distribution Branch 155 rue Fortin, suite 140 Québec, Qc, G1M 3M2 T: 418-478-3495



* Complete warranty details available from your local dealer or Goodman branches

Extended service plans available

For even greater peace of mind contact your Goodman
Distribution branch for more details on Prime, an affordable
Parts and/or labor Extended Service
Plan for your Goodman brand
HVAC system coverage.



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The company provides innovative, premium quality indoor climate management solutions to meet the changing needs or residential, commercial, and industrial customers.



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